

DonorDrive Charity Fundraising Mobile App for Fundraisers

The DonorDrive Charity Fundraising Mobile App allows you to easily register for an event/campaign, update your fundraising story, share with friends and family, and raise money that goes directly to your charity of choice. Learn more about using the app below.

Downloading the App (Apple iOS)

If viewing these directions from a mobile device, you may follow the link provided directly to the Apple App Store to download the app here.

1. From the home screen of your mobile device, tap the App Store icon.
2. To browse the App Store, tap the Search icon in the bottom left corner.
3. Tap the search bar at the top of your screen.
4. Type DonorDrive into the search bar, and tap the Search button within your keyboard.
5. Tap Get next to the DonorDrive Charity Fundraising app.
6. Tap Install.
7. If prompted, sign into the App Store to complete the installation.

Downloading the App (Android)

If viewing these directions from a mobile device, you may follow the link provided directly to the Google Play Store to download the app here.

1. From the home screen of your mobile device, tap the Google Play Store icon.
2. To browse the Google Play Store, tap the Search bar at the top of your screen.
3. Type DonorDrive in the search bar, and tap the Search button on your keyboard.
4. Tap on the DonorDrive Charity Fundraising app thumbnail to navigate to its application page.
5. Tap Install.
6. If prompted, sign into the Google Play Store to complete the installation.

Finding an Event or Campaign to Register For

1. Open the DonorDrive Charity Fundraising app from your mobile device's home screen.
2. Tap on the Get Started button.
3. Tap or search for the Program you are interested in.
4. Tap the Find an Event button.
5. Tap the event/campaign you would like to join.



6. Tap Register and complete the registration process.

Finding an Event or Campaign You've Registered For

1. Open the DonorDrive Charity Fundraising app from your mobile device's home screen.
2. Tap the Get Started button.
3. Tap or search for the Program your event/campaign supports.
4. Tap the Find an Event button.
5. Tap the event/campaign you would like to join.
6. Tap Log In.
7. Enter your email address and password that you use to login to the charity's fundraising website and tap Log In.

Using a QR Code

You can locate an event/campaign by scanning a QR code within the DonorDrive Charity Fundraising Mobile App by taking a picture of the code with your mobile device's camera.

1. Open the DonorDrive Charity Fundraising app from your mobile device's home screen.
2. On the Welcome screen, tap Scan a Code.
3. When your camera turns on, focus its view on the QR Code you've been provided.
4. When the QR Code successfully scans, you will be taken directly to the appropriate event/campaign to login or register.

Using a Short Code

Short Codes can be used to locate an event/campaign by entering a text-based code into the app.

1. Open the DonorDrive Charity Fundraising app from your mobile device's home screen.
2. On the Welcome screen, tap Type Short Code.
3. Type in the code you've been provided in the Short Code text box.
4. Tap on the Submit button.
5. Either login to your existing fundraising account or register for the event/campaign.

Resetting Password through the App

Resetting your DonorDrive account password within the mobile app can be done two separate ways: while viewing the Login screen or while viewing the Settings tab while logged in.

[Through the Login screen:](#)



1. Open the DonorDrive Charity Fundraising app from your mobile device's home screen.
2. Tap Get Started.
3. Tap or search for the Program your event/campaign supports.
4. Find the event/campaign you're registered for and tap it.
5. Tap Forgot Password?
6. Type your email address and tap Reset Password.
7. Check your email for your reset password link to finish completing your password reset.

Through the Settings tab:

1. Open the DonorDrive Charity Fundraising app from your mobile device's home screen and login.
2. Tap the Settings icon in the top right-hand corner.
3. Tap the Password button.
4. For Are you sure you want to reset your password? You will be logged out. tap Reset.
5. Check your email for your reset password link to finish completing your password reset.

Understanding the DonorDrive Charity Fundraising Mobile App

Once logged in and registered for an event, the DonorDrive Charity Fundraising Mobile App enables you to configure your fundraising experience and raise money on behalf of your chosen charity. From customizing your own personal fundraising page to sharing it with friends, you will be able to actively impact the charity you are fundraising for while keeping up to date with the cause.

You

The You tab allows you to access and manage your personal fundraising information, such as changing your profile image, updating your fundraising goal, adding milestones, updating your story, sharing your page, and more. You can also make donations directly toward your personal fundraising goal.

- **Profile Image:** To edit your profile image, tap the edit icon or your profile image itself and choose:
 - Update Avatar - to select a new profile image from your mobile device.
 - Delete Avatar - to delete your current profile image.
 - Cancel - to exit out of editing your profile image.
- **Fundraising Goal:** To edit your fundraising goal, tap your thermometer, enter a new fundraising goal, and tap Save Goal.



- **Milestones:** The nonprofit organization may enable milestones, which are mini-goals along the way to your overall fundraising goal. To view or add a fundraising milestone, tap Add Fundraising Milestone. View a list of available milestones or tap Add Milestone to add a new milestone.
 - Enter your Milestone Amount and Milestone Description, and then tap Save Milestone. Repeat for all milestones you'd like to add.
- **Achievement Badges:** The nonprofit organization may enable achievement badges that are awarded to you based on a specific action you've taken, such as reaching a specific total raised or editing your fundraising story. You can view all badges you've earned or badges you may be able to earn based on other actions you can complete, such as sending donation emails to friends and family.
- **Update Story:** To edit your fundraising story, tap Update Story, which takes you to your current fundraising page story. From there, you can import your story from a previous event (if applicable) or type a new fundraising story and also add in images or videos. Once you've finished updating your story, tap Update Story at the bottom.
- **View Page:** To view your fundraising page, tap View Page. This takes you to your personal fundraising page in an in-app browser.
- **Share Page:** To share your page with friends and family, tap Share Page. From there, you'll be able to send a text message, send an email to a friend, share to Facebook, send a tweet through Twitter, and share to many more social media platforms.
- **Copy Page Link:** To copy your fundraising page link, tap Copy Page Link. You'll see a Page link copied. message appear at the bottom of the screen when the link has been successfully copied.
- **Incentives:** The nonprofit organization may enable incentives, which allows you to set certain donation amounts for your donors to choose from in exchange for something, such as a hand-written thank you note or shout out on your live stream. To view or add a donor incentive, tap Add Donor Incentive. View a list of available incentives or completed incentives; or tap Add Incentive to add a new incentive.
 - Enter your Donation Amount, Incentive Description, Image (optional), quantity (either unlimited or a set amount), the dates the incentive is available (leave disabled if you want them available for the length of the event you're participating in), and a fulfillment note (optional) if you need any additional information from the donor such as their address to send a hand-written thank you card or their stream name if you're shouting them out on your live stream. Then tap Save Incentive. Repeat for all incentives you'd like to add.
- **Donations:** To view the donations you've received or to make a donation, tap Donations. From there, you'll see a list of past donations and a button to



make a donation if you'd like. If you tap a past donation, you can mark the donation as thanked or say thank you to the donor. If you tap Make a Donation, you'll be taken to an in-app browser to complete your donation.

- **Make a Donation:** To make a donation, tap Make a Donation. From there, you'll be taken to an in-app browser to complete your donation.

Team

The Team tab allows you to access your team fundraising page if you are part of a team. If you are a team captain, you can make updates to your team's fundraising page, such as updating the profile image, changing the fundraising story, and more. This article takes a deeper dive into each section of the Team tab.

- **Profile Image:** To edit your team's profile image, tap the edit icon or your team profile image itself and choose (this is only available for team captains):
 - Update Avatar - to select a new profile image from your mobile device.
 - Delete Avatar - to delete the current profile image.
 - Cancel - to exit out of editing the profile image.
- **Fundraising Goal:** To edit your team's fundraising goal, tap your team's thermometer, enter a new fundraising goal, and tap Save Goal (this is only available for team captains).
- **Achievement Badges:** The nonprofit organization may enable achievement badges that are awarded to your team based on a specific actions your team has taken, such as reaching a specific overall total raised or editing your team's fundraising story. You can view all badges your team has earned or badges your team may be able to earn based on other actions you can complete, such as reaching a specific team member count.
- **Update Story:** To edit your team's fundraising story if you're a team captain, tap Update Story, which takes you to your team's current fundraising page story. From there, you can import your team's story from a previous event (if applicable) or type a new fundraising story and also add in images or videos. Once you've finished updating your team's story, tap Update Story at the bottom.
- **View Page:** To view your team's fundraising page, tap View Page. This takes you to your team's fundraising page in an in-app browser.
- **Share Page:** To share your team's page with friends and family, tap Share Page. From there, you'll be able to send a text message, send an email to a friend, share to Facebook, send a tweet through Twitter, and share to many more social media platforms.



- **Copy Page Link:** To copy your team's fundraising page link, tap Copy Page Link. You'll see a Page link copied message appear at the bottom of the screen when the link has been successfully copied.
- **Donations:** To view the donations your team has received, tap Donations. From there, you'll see a list of past donations made to your team and the date the donation was made. Tap a donation to view the donation in more detail.
- **Roster:** To view the members on your team, tap Roster. From there, you'll see all current team members, their profile images, and their total raised to their overall personal fundraising goal.

Fundraise

The Fundraise tab allows you to create a Facebook Fundraiser (if enabled by the charity), display a QR code, and share with friends and family. You can switch between Your Page and Your Team's Page (if teams are in use for your event and you have created or joined a team).

You Tab

- **Create a Facebook Fundraiser:** If the nonprofit organization has this feature enabled, you can select this to create a Facebook Fundraiser linked to your DonorDrive fundraising page.
- **Display QR Code:** To display a QR code on your phone for friends or family to scan with their phone to open up your fundraising page's donation form, tap Display QR Code.
- **Share your Page:** To share your fundraising page with friends and family via many options, such as social media, text message, AirDrop, and more, tap Share your Page and tap your sharing option.

Your Team Tab

- **Display QR Code:** To display a QR code on your phone for friends or family to scan with their phone to open up your team's fundraising page's donation form, tap Display QR Code.
- **Share your Page:** To share your team's fundraising page with friends and family via many options, such as social media, text message, AirDrop, and more, tap Share your Page and tap your sharing option.

Feed

The Feed tab provides you with instant updates for fundraisers on your personal and team fundraising progress, as well as important messages from the organization you are supporting. This article takes a deeper dive into the type of content you will see within the Feed tab.

- **Personal Donations:** Donations you receive to your fundraising will appear showing donors' name and amount donated.



- **Team Donations:** Donations your team received directly will appear showing donors' name and amount donated.
- **Personal Milestones:** Any personal Milestones you set within your fundraising page, show when achieved along with the time completed.
- **Team Milestones:** Any team Milestones available for you and your team members will show when achieved along with the time completed.
- **Achievement Badges:** Achievements set by the organization you are fundraising for can be viewed here when achieved.
- **Organization Updates:** The organization you are fundraising for may occasionally post updates, stories, and news about the event or campaign you are a part of within the Feed tab.

Settings

The Settings icon appears in the top right-hand corner of any tab you're viewing while logged into the mobile app and allows you to update your fundraising account information, such as your name, display name, email address, password, and what notifications you'd like to receive on your device. This article takes a deeper dive into each section of the Settings area.

- **Your Name:** To edit the name associated with your fundraising account for this nonprofit organization, tap Your Name. Update your first name or last name if needed, and tap Save Name.
- **Display Name:** To edit the name that displays on your fundraising page, tap Display Name. Update your display name, and tap Save Name.
- **Team Name:** To edit the name of your team, tap Team Name. Update your team name, and tap Save Name (this is only available for team captains).
- **Email Address:** To edit the email address associated with your fundraising account for this nonprofit organization, tap Email Address. Update your email address, and then tap Save Email.
- **Password:** To reset your fundraising account password, tap Password. For Are you sure you want to reset your password? You will be logged out. tap Reset if you'd like to reset your password, or Cancel if you'd like to keep your current password and exit out of this screen.
- **Feed:** To receive push notifications regarding messages from the organization you are fundraising for, keep this enabled. If you do not wish to receive this notification, disable this notification by tapping the toggle.
- **About:** This states the current version of the app you are using.



- **Privacy:** To view DonorDrive's privacy policy regarding the DonorDrive Charity Fundraising Mobile App, tap Privacy. From there, you're taken to DonorDrive's main website to review the privacy policy in an in-app browser.
- **Support:** To receive help with the mobile app, tap Support. From there, you'll be able to email our Support Team for assistance with the mobile app. They will respond to your question as soon as possible.
- **Log Out:** To log out of the current event you are fundraising for, tap Log Out. When you access the mobile app again after you've logged out, you will be taken to the Get Started screen to find a new program to join and login to your fundraising page again, or register for another event.

